



Customer Privacy Information provided pursuant to art. 13-14 of the GDPR (General Data Protection Regulation) 2016/679

Dear Customer,

As you are providing Mayekawa Italia Srl (hereinafter "Mayekawa") with your personal data, we have to inform you that the "European Regulation 2016/679 concerning the protection of individuals with regard to Personal Data processing, as well as the free circulation of such data" (from now on GDPR) provides for the protection of individuals and other subjects regarding the processing of personal data.

According to the law indicated, processing will be based on correctness, lawfulness, transparency and protection of your privacy and your rights.

Mayekawa, as the "Data Controller", pursuant to Article 13 of the GDPR, therefore, provides you with the following information:

1) Data Controller and Data Processor:

The data controller is Mayekawa Italia Srl. with registered office in Via Riccardo Lombardi 19/12 20153 Milan (MI), Tax Code and VAT no. 07272790960 ("Mayekawa" or "the Company").

For certain processing operations, the Company uses employees or collaborators, who are in charge of carrying out processing operations under the authority of the Data Controller, as well as partner companies or professional firms that provide assistance and advice in accounting, administrative, legal, tax, financial and technical matters located in the European Union.

The Data Controller, and / or the Data Protection Officer you can contact to exercise the rights referred to in Art. 12 and/or for any clarifications regarding the protection of personal data, can be reached at: privacy@mayekawa.it, or at the following addresses

MAYEKAWA Italia S.r.l.

Registered Office:

Via Riccardo Lombardi 19/12

20153 Milano (MI)

T. +39 2 48929218

F. +39 2 4531728

2) Personal data collected:

a) Mandatory data

For the purposes functional to stipulation and execution of the services rendered to Mayekawa and Mayekawa's customers and to comply with the law: personal and tax data of the company or persons acting on its behalf, employees, collaborators, subcontractors.

b) Optional data

For functional purposes to manage Marketing and Sales activities:

- i) Email address, telephone number
- ii) other personal contact information

3) Processing Purpose

- a) For the personal data indicated in point 1, Mayekawa will process your data used to stipulate and execute the services provided and to comply with the law.
- b) For the personal data indicated in point 1.b Mayekawa will process your data used for marketing activities and to propose new services

4) Location and overseas data transfer

The personal data managed by us are generally stored in Italy, however, in the services executed by Mayekawa solely for its customers, these may be transferred, for the contract, both inside and outside the European Union, wherever the location of the service is established by the contract, or where the suppliers are based or have their own servers.

Personal data, as indicated in paragraph 1, are managed by us on databases in Italy and / or on cloud providers that could store them on their infrastructures outside the EU.

5) Mandatory or not for consent

We would like to inform you that, considering the purposes of processing as illustrated above in point 1), **provision of data is mandatory** for the processing referred to in paragraph 1 a) and no, partial or incorrect provision may make it impossible for **Mayekawa** to fulfil the contractual obligations as provided for in the contract.

With regard to processing referred to in point 2) consent may be revoked as described in paragraph 8) Rights of data subjects.

6) Data Processing Method:

Processing will be carried out with both manual and/or computerized and telematic tools applying organizational and processing logics strictly related to the purpose and in any case in order to guarantee the security, integrity and confidentiality of the data in compliance with organizational, physical and logic measures required by current regulations, and in particular by the new EU 679/2016 regulations.

7) Data Communication and Distribution

We would like to inform you that the data referred to in paragraph 1, collected by us, may be communicated to execute contracts, and with appropriate security measures, to external Suppliers who could also be foreign companies (including non-EU), or stored on our cloud infrastructures or service providers, which could store data outside the country (even outside the EU). The list of companies and/or users with whom **Mayekawa** has signed contracts that may involve data processing is available on request by sending an email to privacy@mayekawa.it.

8) Data storage period

The data collected will be kept for the purpose for which they are collected ("storage limitation principle", art.5, GDPR. If the relationship is revoked and/or terminated in any other way, for 15 years to provide after-sales support) and/or for the time needed for legal obligations in tax and civil matters.

The duration of 15 years of the data retention periods for after-sales support is justified by the long life cycle of the products sold, which remain operational for many decades .

The obsolescence of the data stored in relation to the purposes for which they were collected is checked periodically.

9) Data subject rights

At any time the data subject may exercise its rights with the data controllers, pursuant to arts. from 15 to 22 and of the art. 34 of the GDPR. You may exercise your rights by sending a request by an email to the address privacy@mayekawa.it.

The data subject may, at any time, exercise the rights to:

- a) receive confirmation of the existence of its personal data and access their content;
- b) update, modify and/or correct its personal data;
- c) request cancellation, transformation into anonymous form, block data processed in breach of the law or limit processing;
- d) oppose processing for legitimate reasons, including revoking consent, if possible: withdrawal of consent does not affect the lawfulness of processing based on the consent granted before revocation;
- e) receive a copy of the data provided and request that such data be transmitted to another data controller (data portability);
- f) object, fully or in part, to the processing of its personal data, provided for commercial information or sending advertising or direct sales material or to carry out market research or for commercial communication purposes.
- g) to lodge a complaint with the supervisory authority (Privacy Authority) whose references are found at the [website http://www.garanteprivacy.it/](http://www.garanteprivacy.it/).

10) Complaint

If the conditions exist for disputes or findings, for the way in which the Data Controller collects or uses your personal data, you can contact us in the first instance, at the address privacy@mayekawa.it or you can contact the office of the Privacy Authority directly; please find the references at <https://www.garanteprivacy.it>

11) Notice updates

This privacy notice can be modified at any time and will be updated over time to comply with the additional requirements required by the GDPR which will come into force as of May 25, 2018 as amended.

The new updated information will be accessible on our website at any time at the address <https://mayekawa.it/privacy-policy/>

THE OWNER

Mayekawa Italia Srl


MAYEKAWA
MYCOM
Jun MURAOKA
Managing Director